

Merchandise Return



Date

OFFICE USE

Name:

Address:

Phone:

Email:

Order #:

Have any questions? Contact our Customer Care by email: customerservice@glamandglits.com

Item(s) Received:

Quantity	Item #	Description	Reason Code #	Exchange or Return

Return Reason Codes

Record appropriate number in the Reason Code # column above.

- | | |
|------------------------------------|----------------------------|
| 1. Wrong quantity received | 7. Duplicate order. |
| 2. Wrong merchandise received. | 8. Customer not satisfied. |
| 3. Wrong item ordered. | 9. Other: _____ |
| 4. Damaged product. | |
| 5. Product different from website. | |
| 6. Product different from catalog. | |

MAIL PACKAGE TO:

**Glam and Glits Nail Design
Attn: Online Returns
8700 Swigert Ct. Suite#209
Bakersfield, CA 93311**

Please Exchange For:

Quantity	Item #	Description	Unit Price	Total Price

RETURN POLICY & DIRECTIONS

Only unopened items can be returned or exchanged within 15 days of delivery. Please note that buyers will be responsible for the return shipping cost. We recommend using USPS flat-rate shipping. Shipping and handling charges are nonrefundable. Complete the form and include this sheet with any items you are returning/exchanging along with a copy of your invoice. Once returned items have been confirmed, we will immediately exchange unopened products or credit the payment to your account.